Sharon Grove Apartments
Property Information

OFFICE ADDRESS
680 Sharon Park Drive, Apt #24, Menlo Park CA 94025

CONTACT INFO
Office: 833-259-1648

OFFICE HOURS
Monday – Friday, 9:00 a.m. – 5:00 p.m.

MAINTENANCE & REPAIRS
• For maintenance requests, email property manager, Janet Shim at jshim@spiekercompanies.com
• For missing or broken furniture, email offcampushousing@stanford.edu.

EMERGENCY MAINTENANCE
• Emergency maintenance issues (fire, flood, hazardous materials, etc.) should be reported immediately and at any time by calling (800) 307-3154.

LAUNDRY
• Each apartment comes with a washer and dryer in their unit. There is also an additional laundry room with coin-operated washer and dryers available to the apartment community.

LOCKOUTS
• Contact your onsite property manager at (650) 854-5130 from 9:00 a.m. to 5:00 p.m. Monday through Friday. If you are locked out after office hours and before 7:00 p.m., contact the Off-Campus Housing Service Center at (650) 721-1170 or visit the HSC at 735 Campus Drive. For lockout assistance any other time 24/7, call Stanford’s R&DE CARE Team at (650) 725-1602. The first lockout is complimentary, and a $45 fee is charged after that.

MAIL & PACKAGES
• Use your correct mailing address, your assigned mailbox, and follow Sharon Grove Apartments instructions for packages.

PARKING PERMITS
• There may be only one assigned parking space per unit. Roommates will need to coordinate parking.
• Additional parking may be available in unassigned parking spaces in garages. Please be aware that most streets surrounding the complex have restricted parking from 2:00 a.m. – 6:00 a.m.

QUIET HOURS
• Daily from 9:00 p.m. – 10:00 a.m.

COMMUNITY RESOURCES
• Visit the Sharon Grove Apartments website for a site map of the property and other local resources www.sharongroveapts.com

SUBLICENSING & PETS
• Sublicensing is not permitted in Off-Campus Subsidized Student Housing.
• Pets are not permitted in Student Housing. Even if the property allows pets, your contract is with Student Housing.

RENTER’S INSURANCE
If your family homeowner’s insurance plan does not cover your personal property from loss, damage, or theft, consider buying renter’s insurance. Stanford University does not carry insurance covering personal property, is not liable for, nor does it assume, any responsibility for theft, destruction, malfunction, failure, or loss of money, valuables, or other personal property. Two widely accepted companies that provide competitive personal property insurance coverage for students are National Student Services (www.nssi.com) and College Student Insurance (www.collegestudentinsurance.com).

CABLE & INTERNET
• Cable service is not provided. If interested in cable service, you can set up your own account with a service provider.
• For internet issues, contact the OCH Operations Team at offcampushousing@stanford.edu.

This information sheet is prepared for Stanford students residing in Stanford University-subsidized off-campus housing only. Content of this document is subject to change without notice. For questions, email ochservicecenter@stanford.edu.