

Florence Moore (FloMo) Housing Service Centers (HSC)

Serving guests residing in Florence Moore, Upper Row, Lower Row, Lake Houses, Lomita Houses, and Cowell Cluster

Ask us about emergency assistance, campus transportation, and services. We look forward to serving you this summer!



LOCATION 436 Mayfield Avenue, Stanford CA 94305
PHONE NUMBERS Office: (650) 736-9987 | After hours: Call (650)725-1602 | flomoconferences@stanford.edu
OFFICE HOURS 8:00 AM – 6:00 PM, Daily (Closed starting August 21. For lockouts, please call (650)725-1602. For HSC services on weekdays starting August 21, please call GovCo HSC at (650) 736-9997)

RESIDENT FELLOWS (RF)	<ul style="list-style-type: none"> Resident Fellows (RF) live with students in residences all year round and play a vital role in a Stanford education. Please respect the living spaces of our residential staff by caring for our facilities, limiting noise, and following campus regulations.
CHECK-OUT	<ul style="list-style-type: none"> Please arrange with your HSC if you are checking out when offices are closed. Individual guests will be charged for unreturned or lost keys, and if you are part of a conference group, your group will be billed directly and may pass the charge onto you.
LAUNDRY MACHINES	<ul style="list-style-type: none"> Complimentary laundry machines are located in the basement or ground floor of each residence. Ask your HSC about locations in your building.
LOCKOUTS	<ul style="list-style-type: none"> Please go to the HSC office for assistance if you are locked out of your room during regular office hours. If you are locked out after hours, call (650)725-1602.
MAIL & PACKAGES	<ul style="list-style-type: none"> Your HSC cannot accept mail or packages on your behalf. If you need to receive packages, visit the USPS office in White Plaza to rent a PO box.
PARKING PERMITS	<ul style="list-style-type: none"> All posted parking restrictions are enforced on a 24/7 basis. Parking permits are available for purchase online.
PROHIBITED ITEMS & SMOKING	<ul style="list-style-type: none"> Pets, candles, items containing an open flame, halogen lamps, weapons, illegal substances, and recreational Marijuana are strictly prohibited. Alcohol is permitted only in adult residential buildings. Smoking is prohibited inside any residence or campus building, or within 30 feet of these buildings.
HOW TO REPORT EMERGENCIES	<ul style="list-style-type: none"> For medical/fire/police services, call 911 or 9-911 from a campus phone. Bright blue phone towers are located around campus for emergency calls. Report all emergencies to your conference and HSC staff as soon as possible, especially if any medical/fire/police services become involved.
EMERGENCY RESPONSE, SAFETY & SECURITY	<ul style="list-style-type: none"> Fire/earthquake evacuation and your Emergency Assembly Point (EAP) are posted behind the door of your room or online at the Environmental Health & Safety EAP page. Review Active Threat preparedness information at police.stanford.edu. Emergency updates are available at emergency.stanford.edu. When away from your room, please keep windows and doors locked, and do not prop open any residence hall exit doors. Stanford University is not responsible for lost or missing items. Please alert your HSC staff if you observe any suspicious persons in or around your residence. In accordance with policy, all Stanford employees working in the residences should be wearing Stanford name badges.
REPAIRS/MAINTENANCE	<ul style="list-style-type: none"> Please contact your HSC staff to report any needed repairs or maintenance emergencies, or after-hours emergency at (650)725-1602.