

Laurel Grove Apartments

Property Information



OFFICE ADDRESS 424 Oak Grove, Menlo Park CA 94025
CONTACT INFO Office: (833)820-7073
OFFICE HOURS Monday – Friday, 9:00 a.m. – 5:00 p.m. Weekends by appointment only

MAINTENANCE & REPAIRS	<ul style="list-style-type: none"> For routine maintenance requests, email property staff at kwilcox@spiekercompanies.com. For missing or broken furniture, email offcampushousing@stanford.edu.
EMERGENCY MAINTENANCE	<ul style="list-style-type: none"> Emergency maintenance issues (fire, flood, hazardous materials, etc.) should be reported immediately and at any time by calling (800)307-3154.
LAUNDRY	<ul style="list-style-type: none"> The Laurel Grove laundry facilities are coin operated. The estimated cost for both washing and drying is \$3.50/per load.
LOCKOUTS	<ul style="list-style-type: none"> If you are locked out of your apartment Monday – Friday, 9:00 a.m. – 5:00 p.m., call the property manager at (650)324-0212. For lockout assistance after hours but before 7:00 p.m., please call the Off-Campus Housing Service Center at (650) 721-1170 or visit the HSC. For lockout assistance after 7:00 p.m., call Stanford’s R&DE CARE Team at (650) 725-1602.
MAIL & PACKAGES	<ul style="list-style-type: none"> Use your correct mailing address, your assigned mailbox and follow Laurel Grove Apartments instructions for packages.
PARKING PERMITS	<ul style="list-style-type: none"> There is only one assigned parking space per unit. Roommates will need to coordinate parking.
QUIET HOURS	<ul style="list-style-type: none"> Everyday from 10:00 p.m. – 9:00 a.m.
COMMUNITY RESOURCES	<ul style="list-style-type: none"> Visit the Laurel Grove Apartments website for a site map of the property and other local resources www.laurelgroveapts.com
SUBLICENSING & PETS	<ul style="list-style-type: none"> Sublicensing is not permitted in Off-Campus Subsidized Student Housing. Pets are not permitted in Student Housing. Even if the property allows pets, your contract is with Student Housing, and pets are not allowed in your unit.
RENTER’S INSURANCE	<p>If your family homeowner’s insurance plan does not cover your personal property from loss, damage, or theft, consider buying renter’s insurance. Stanford University does not carry insurance covering personal property, is not liable for, nor does it assume, any responsibility for theft, destruction, malfunction, failure, or loss of money, valuables, or other personal property. Two widely accepted companies that provide competitive personal property insurance coverage for students are National Student Services (www.nssi.com) and College Student Insurance (www.collegestudentinsurance.com).</p>
CABLE & INTERNET	<ul style="list-style-type: none"> Cable service is not provided. If interested in cable service, you can set up your own account with a service provider. For internet issues, contact the OCH Operations Team at offcampushousing@stanford.edu.

This information sheet is prepared for Stanford students residing in Stanford University-subsidized off-campus housing only. Content of this document is subject to change without notice. For questions, email ochservicecenter@stanford.edu.

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