

Montage Apartments

Property Information



OFFICE ADDRESS 4020 El Camino Real #4101, Palo Alto CA 94306
CONTACT INFO Office: (650)493-7043
OFFICE HOURS Monday – Tuesday & Thursday-Friday, 9:00 a.m. – 6:00 p.m., Wednesday, 11:00 a.m. – 6:00 p.m.
 Saturday 9:30 a.m. – 6:00 p.m. Closed on Sundays.

MAINTENANCE & REPAIRS	<ul style="list-style-type: none"> For routine maintenance requests, email property staff at jkprop1@sbcglobal.net For broken or missing furniture, email offcampushousing@stanford.edu.
EMERGENCY MAINTENANCE	<ul style="list-style-type: none"> Emergency maintenance issues (fire, flood, hazardous materials, etc.) should be reported immediately and at any time by calling (408) 206-7439.
LAUNDRY	<ul style="list-style-type: none"> Each Montage apartment comes equipped with its own in-unit washer and dryer.
LOCKOUTS	<ul style="list-style-type: none"> If you are locked out of your apartment during business hours, call the Montage property management staff at (650) 493-7043 or (650) 269-9492. For lockout assistance after hours but before 7:00 p.m., please call the Off Campus Housing Front Desk staff at (650) 721-1170 or visit the front desk. For lockout assistance after 7:00 p.m., please contact Stanford's R&DE CARE Team by calling (650) 725-1602.
MAIL & PACKAGES	<ul style="list-style-type: none"> Use your correct mailing address, including your apartment number, your assigned mailbox and follow Montage Apartments instructions for packages.
PARKING PERMITS	<ul style="list-style-type: none"> Parking is not assigned. During the first week of your stay, please visit the Montage leasing office to register your vehicle. There is additional street parking but please follow street signs.
QUIET HOURS	<ul style="list-style-type: none"> Everyday from 10:00 p.m. – 9:00 a.m.
COMMUNITY RESOURCES	Montage Apartments is a small, newer apartment complex conveniently located on El Camino Real in Palo Alto. Apartments are spacious and have air conditioning and in-unit washer/dryer.
SUBLICENSING & PETS	<ul style="list-style-type: none"> Sublicensing is not permitted in Off-Campus Subsidized Student Housing. Pets are not permitted in Student Housing. Even if the property allows pets, your contract is with Student Housing, and pets are not allowed in your unit.
RENTER'S INSURANCE	If your family homeowner's insurance plan does not cover your personal property from loss, damage, or theft, consider buying renter's insurance. Stanford University does not carry insurance covering personal property, is not liable for, nor does it assume, any responsibility for theft, destruction, malfunction, failure, or loss of money, valuables, or other personal property. Two widely accepted companies that provide competitive personal property insurance coverage for students are National Student Services (www.nssi.com) and College Student Insurance (www.collegestudentinsurance.com).
CABLE & INTERNET	<ul style="list-style-type: none"> Cable service is not provided. If interested in cable service, you can set up your own account with a service provider. For internet issues, contact the OCH Operations Team at offcampushousing@stanford.edu

*This information sheet is prepared for Stanford students residing in Stanford University-subsidized off-campus housing only.
 Content of this document is subject to change without notice. For questions, email ochservicecenter@stanford.edu.*

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